



The PULSE



NORTHWEST ADULT DAY HEALTH & WELLNESS CENTER

January 2017, Issue 2

Greetings, CHCC staff!

Our goal of improving your life took a giant step forward this month. Based on feedback you shared in last year’s survey, we knew there was room for improvement related to benefits such as holiday pay, vacation time and sick leave. Our human resources department has been working diligently to research options and update policies. Copies of the new policies — including all details — will be posted by the time clock.

Here’s a summary of FT benefit changes we hope you’ll love:

- Addition of one floating holiday.
- Double-time pay for every hour you work on one of seven approved holidays.
- Carry over of 240 hours sick time each year (up from 160), plus there is a cash-out option.
- Faster accrual of vacation time. Work FT at CHCC up to five years, receive 10 days of vacation. Work FT for five years but less than 10, receive 15 days of vacation. Work FT for 10 years but less than 15, receive 20 days of vacation. Work FT for 15 years or more, receive 25 days vacation.

Again, this is just a brief summary of the new benefits we’re rolling out. Please read each policy for terms, qualifications and restrictions. If you have questions about these upgraded benefits, know that our HR team is ready, willing and able to answer them!

Thank you for your feedback and fresh ideas. Keep them coming!

Patrick O’Neill, CEO

Email me anytime: poneill@chcclynden.org



PEACE, LOVE & CHOCOLATE

Now that we have your attention, let’s talk about **Chocolate Dessert Day** at CHCC on Jan. 25.

Are you famous for making mouth-watering cupcakes? Do you bake chocolate chip cookies with your grandma’s recipe? Want to whip up a chocolate mousse to show off your cooking talents?

We’ll be sharing and sampling chocolate desserts on Jan. 25. Bring your favorite sweet treat to share.



Like us on Facebook

Help others learn about job openings, volunteer opportunities, donation requests and more. It’s easy! Just like CHCC’s Facebook page and then like or share our posts with your friends and family: [fb/christianhealthcare](https://www.facebook.com/christianhealthcare).

COMING SOON!

Hospitality aides to help with non-direct care tasks

We're launching a new position here at CHCC -- hospitality aide -- and there are multiple openings to fill: four full-time and one part-time.

This entry-level position may be perfect for those considering a career in healthcare. There is room for growth and career advancement in this industry, that's for sure.

Details and an application are available online. Please share this info with caring, compassionate individuals you know.
<http://bit.ly/1L2TaBW>.

To make a difference in this life you don't have to be brilliant, rich, beautiful or perfect. You just have to

CARE.

WELCOME

If you see these friendly faces in the halls of CHCC, please say hello and welcome! Lydia (left) is a dining room assistant, Sara (middle) is an NAC and Genesis (right) is a registered nurse.



NORTHWEST ADULT DAY HEALTH
& WELLNESS CENTER

As Northwest Adult Day Health & Wellness Center continues to strengthen and grow, we're excited to announce a new advisory council composed of some of the most influential experts in the local senior healthcare community.

This new advisory council will guide the continued growth of our company and advise us on business strategy, innovation and program development.

The members of this new advice team bring varied and relevant experience to NWADH from such local organizations as Whatcom Transportation Authority, Family Care Nurses, Northwest Regional Council, Alzheimer Society of Washington, Christ the King Church and Christian Health Care Center. The council also includes former and current NWADH family caregivers.

We held our first meeting in December 2016, and we're thrilled about where these great minds can help take our adult day health program in 2017 and beyond.

As we continue to grow Northwest Adult Day Health's program, and as we continue to develop our strategy to partner with the community, these experts will provide invaluable insight on trends and challenges that impact our clients. They also will help guide us to creative program development in the coming year.

The complete list of advisory council members can be found here: <http://bit.ly/2jgx8W3>.



*Gracious words are honeycomb,
sweet to the soul and healing
to the bones.*

Proverbs 16:24



Judy Knudsen reviewed Christian Health Care Center — 5★
January 4 at 1:03pm · 🌐

I am staying here after having my rt. foot completely reconstructed. Everyone has been so helpful and gracious.

COMING SOON! RELIAS TRAINING ROOM

We're committed to helping you complete mandatory training modules in a fast, convenient manner. That's why we're setting up a new Relias lab at CHCC.

An office next to our training room is currently being renovated; several computers will be placed in the room for you to use when you want to work through training sessions. We'll keep you posted when the room is open and ready for use.



Save the Date: Art Day at CHCC

We're having an art show at CHCC on **Jan. 31**. Artful creations made by CHCC staff will be on display in the conference room all day.

Are you a practicing potter, weekend watercolor painter, fantastic fiber artist or wannabee woodworker? Bring your art pieces to CHCC for all to see!

Taking YOUR Pulse



ASK US ANYTHING!

Have a question about CHCC? Jot it down and drop this slip in a break room comment box. We'll share answers in the Q&A column in this newsletter. Include your name if you want a personal response, or leave it anonymous—it's your choice!

Four horizontal lines for writing a question, enclosed in a dashed border.

You can help tell the story of CHCC and NWADH! Submit photos of fun things happening here, compliment co-workers or share article ideas for future issues of *The Pulse* (and possibly digital media sites like Facebook). Email our marketing partner Patti Rowlson at pr@pattirowlson.com.



Curious what's happening at Northwest Adult Day Health & Wellness Center? Like our Facebook page to learn about the program and continuing education opportunities: fb/northwestADH.

ASK US ANYTHING

Q: Why did the business office move locations?

A: It's all about consolidation and collaboration. Accounts receivable staff used to be located in an office across from the main dining room. We also had accounts payable and finance staff located in a suite of offices behind the main reception desk. Staff with roles tied to accounting and finance were scattered in the building, so it made it harder to collaborate.

Moving accounts receivable (Deanna and Becky) to the office suite behind the reception desk (near Harmen and Shawna) creates a finance hub of sorts where all activities related to monies coming and going from CHCC are managed.

The former business office, located across from the main dining room, will now be used for payroll and staffing. Scheduler Ashley will move to that office, and we're adding a new payroll specialist — you'll recognize a friendly face! The new payroll position has been filled by Kim, formerly a unit secretary on the Baker wing. Congrats on the new role here at CHCC, Kim!

Using the office across from the main dining room for staffing and payroll employees will create a hub for human resources activities; that office is next to existing HR offices (Kari and Jeanne).

Phew! That was a lot of shuffling. We feel like the moves will be worth the effort, though, because they position staff in department hubs — HR and finance.

The last phase of the office shuffle involves putting Ashley's former office to good use. See Page 3 of this newsletter to learn about the new Relias training room that will be located in that space soon!

NURSE

*Just another word to describe a person **strong enough** to tolerate everything and **soft enough** to understand everyone.*



Like us on Facebook

Grab your phone and connect with CHCC and NWADH on Facebook. We post lots of great info on those pages that you can read, like and share.

[facebook.com/
christianhealthcare](https://facebook.com/christianhealthcare)

facebook.com/northwestADH

Photographer at CHCC on Jan. 26

Heads up! A professional photographer will be at CHCC between 1 and 2:30 p.m. on Jan. 26. He will be snapping architectural photographs that we can use for marketing, like on our website, Facebook page and promotional flyers. This photo shoot will not include staff or residents; we are focusing on snapping photos of spaces used by rehab patients: private rehab rooms, the therapy gym, entrances and the rehab gym.

You may notice some tidying, fluffing and staging as we prepare to put our best foot forward for these shots.

